NEED HELP SIGNING INTO OKTA?

<u>NAVIGATE TO THE WEBSITE</u>

1. Go to https://my.delaware.gov

860 SILVER LAKE BLVD., SUITE 1 · MCARDLE BUILDING · DOVER, DE 19904 / SLC D570A
PHONE: (302) 739-4208 · TOLL FREE: (800) 722-7300 · FAX: (302) 739-6129 · EMAIL: PENSIONOFFICE@DELAWARE.GOV
WWW.DELAWAREPENSIONS.COM

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2. Forgot password?
    a. Click Forgot Password
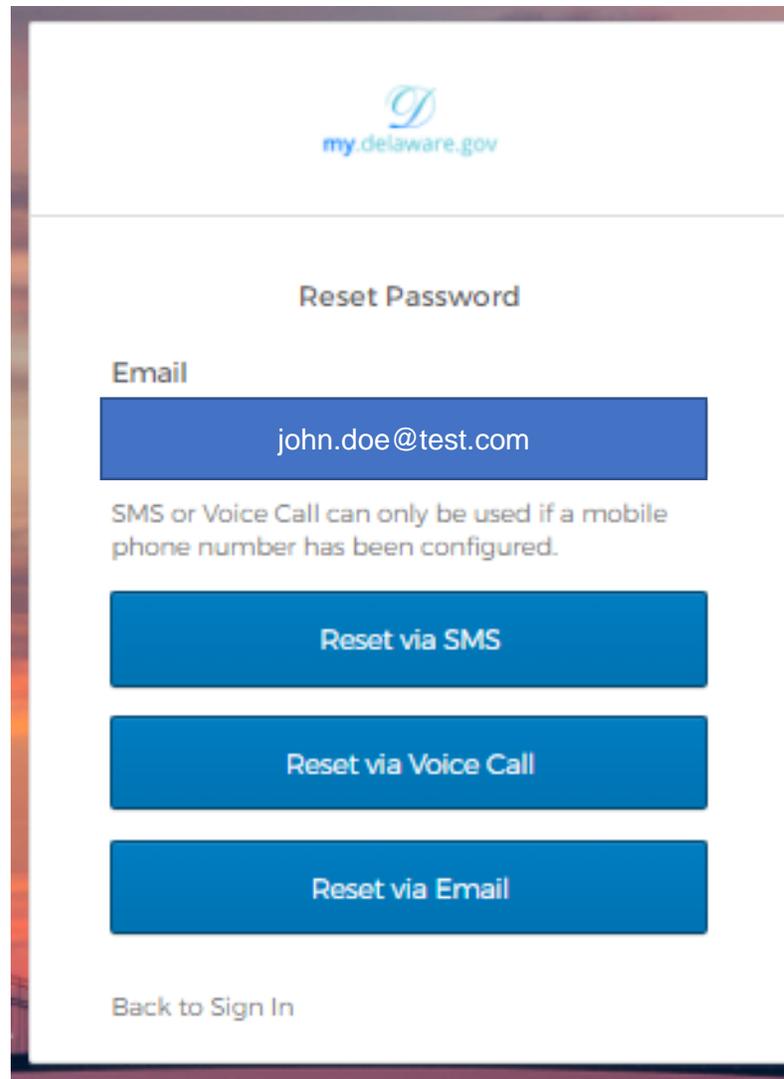
3. Enter email – this example selected Reset via SMS (to receive text message)

4. You will receive a text message with the code

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5. Reset via SMS (receive text)

6. Enter code from text message and click Verify

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my.delaware.gov

Reset your password

Password requirements:

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Does not include your first name
- Does not include your last name
- Your password cannot be any of your last 4 passwords

New password

••••••••••••

Repeat password

••••••••••••

Reset Password

Sign Out

7. Enter new password, repeat and click Reset Password

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8. You are now logged into your OKTA account

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